



Privacy Statement

The following outlines our privacy statement on which we will provide our business services to you and is valid from 11/1/2018. Please read this document carefully and if you have any questions please ask.

Shankill Financial Services will need to collect sufficient information from you before we can offer any advice to you. Such information should be produced promptly upon our request.

Provision of Information

It is your responsibility to provide complete and accurate information to us, insurers and lenders when you transact business and throughout the life of your policy/mortgage. It is important that you ensure that all statements you make on application or claim forms and other documents are full and accurate. We cannot be held responsible for incorrect data held in the event of non-disclosure. If you fail to disclose any material information to us or your insurers/lender, this could invalidate your insurance cover and could mean that part or all of a claim may not be paid. To assist us in providing you with a comprehensive service and to keep our records up-to date, please notify us of any changes to your personal circumstances, e.g. name change, change of address, etc.

Data Protection and Confidentiality of Information

Shankill Financial Services complies with the Data Protection Act, 1988 and 2003, treating all personal data as confidential information. We will use this data only for the purpose(s) intended. We will not disclose such information except as permitted by you or as required by law. The information you provide us will be shared with various lenders we have an agency with. We may receive referrals from companies we have an agreement with, if this is the case we will obtain your approval to share information from you. You are entitled to a copy of the information we hold about you on request of same in writing. You have the right to have any information we hold on you that is incorrect, corrected by contacting us. We are required to retain your records, for a minimum period of six years after the period following the termination of any relationship between us.

You may also want to refer to our terms of business document, which is also available on our website.